

EVALUATION OF the 3RD AFRICA WORKSHOP OF THE ACGMHD (February 7-11, 2011) BY DELEGATES



Listing of information in delegates' evaluation of the Workshop

Ref Nr	Country	Name	Topics	Venue	Presentations	Communication	Catering	Overall	Comments
1.	ALGERIA	Mohamed Bensari	0	5	5	5	5	5	A big hand for ACGMHD and keep working for Africa.
2.	ALGERIA	Reda Brahmi	4	4	5	4	4	4	Avoid comments on religion towards the ACGMHD. Improve on the ACGMHD Workshop. Develop and readjust the level of the ACGMHD.
3.	ALGERIA	Amira-Zineb Zebboudj	0	0	0	0	0	0	The quality of voice interpretation will make SL interpretation perform better.
4.	BURUNDI	Fabien Hamissi	5	5	3	4	5	4	No comments given.
5.	BURUNDI	Israel Mungumwema	5	5	5	5	5	5	Everything was well-organised except for the food. There are some who did not enjoy the food. The meals are different in their country.

Ref Nr	Country	Name	Topics	Venue	Presentations	Communication	Catering	Overall	Comments
6.	BURUNDI	Jean Louis Mutundela							??
7.	BURUNDI	Earvin Isumbisho	3	5	4	5	5	4	Well done for time management and participation of delegation. Nothing to blame at the organising committee. Congratulations.
8.	BOTSWANA	Catherine Molepo	5	4	4	5	5	4	Accommodation at the room was okay, but sharing of a bed and linen is unacceptable. We have to be health conscious. Thank you.
9.	CAMEROON	Innocent Djonthe	5	5	4	4	5	5	The Workshop was a success, but in future the programme must be sent prior to the Workshop.
10.	CAMEROON	Hermine Ngo Ntep	4	3	4	4	4	4	Congratulations on a well-organised Workshop. The only thing is that no time was allocated for shopping.

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11.	CONGO/BRAZZA	Makosso Davy	4	5	3	5	4	5	For the next Workshop, please send the documents of the ACGMHD before, so that we know ACGMHD better.
12.	CHAD	David Kilda	5	5	5	4	5	5	The 3 rd Africa Workshop went well, and should be hosted every 2 years. Congratulations to the organisers.
13.	CHAD	Yves Beosso	5	5	4	4	5	4	Must include in the programme the number of Deaf people living in Africa.
Ref Nr	Country	Name	Topics	Venue	Presentation	Communication	Catering	Overall	Comments
14.	DRC	Marie-Louise Kanda	5	5	5	4	5	5	Everything went well. Congratulations for the organising committee, staff of ACGMHD, NID, SNAD and the government.

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15.	DRC	Bobonga Bas'ikonga	4	4	3	4	5	0	In general, everything went well. But there were no prayers to motivate the participants. In future, include prayers.
16.	DRC	Joie-Pascal Botanyi Kamonyo	4	5	4	5	5	4	Nothing to comment.
17.	DRC	Stanislas Mugiraneza	5	5	4	4	5	5	The Workshop went well. Congratulations for the good work.
18.	EGYPT	Marwa Elzaiady	3	5	4	5	3	4	We need more practice as all of us came from developed countries "3 rd world". We talked about our problems, but I didn't find solutions. On my point of view, supposed to make a co-operation with Gallaudet University to hire some specialists to sit down with us to give us some ideas of solutions. Not only Gallaudet, but any international specialists who have made progress in the field of education, to benefit from their experiences.

Ref Nr	Country	Name	Topics	Venue	Presentations	Communication	Catering	Overall	Comments
19.	ETHIOPIA	Tigist Wodajo	5	4	4	5	4	5	The organising committee had made very poor work. I would like to see more fruitful achievements to see a better life for African deaf people. Also try to expand your goal to reach out to all African countries.
20.	ETHIOPIA	Abrham Hendya	5	5	5	5	4	5	No comments given.
21.	ETHIOPIA	Habtamu Buli	5	5	4	4	4	4	Health care provider not very strong. Resting time is very short. The interpreter work very well than all. Jhb airport altercation about special people needed to be solved by the organiser, They didn't accept the above three person Deaf without Interpreter.
22.	GABON	Henri Lepoko	5	3	4	3	4	4	Organising was good. Keep going.

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23.	GAMBIA	Dodou Loum	5	5	5	5	5	5	We learn from this and make the next one even better.
24.	GAMBIA	Landing Badjie	5	5	5	4	4	0	Accommodation should be well-prepared. Because I can see that a room which two people should share is shared by 3-4 delegates with only 2 beds. I have been a victim of house problem with a Deaf boy who is really a trouble-maker. Also the organisers should endeavour to help the delegates with transit Visas in any future Workshop, as some delegates leave their country to another country for Visas, which is very expensive.
25.	GHANA	Jonathan Amuah	5	4	4	3	3	4	The programme is benefited to the delegates for the participation. It helps us understand when we share and experiences and good exchanges. The organisers of the committee would provide all information and DVD to the associations.

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26.	GHANA	Marco Nyarko	4	5	4	4	4	4	My only problem was that I found it difficult to understand most of the interpreters since I am an ASL user. I suggest that the ACGMHD should employ an ASL interpreter for the next meeting, since most of West and Central, and also Eastern Africa Deaf uses ASL.
27.	KENYA	Alfred Muchoki	5	5	3	3	5	5	Those who are Deaf speakers (presenters) should have their own sign language interpreters. Since most don't know international sign language, thus leading to some breakdown in communication. Speakers should be trained on how to best present before the Workshop. It is important to visit the Deaf business or project / NAD office nearby, to learn more on the strengths of the NAD.

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28.	KENYA	Rose Nyagwoka	4	4	3	3	4	3	Had a problem understanding interpreter as I don't know / am not fluent in International Sign Language.
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29.	LESOTHO	Mammopa Evelyn Phae	5	5	4	5	5	5	No comments given.
30.	LESOTHO	Lehlohonolo Makhebesela	4	4	5	4	5	4	Big problem is to share a bed. This Workshop is very good, and we have a pleasure to share information from each country. I wish the incoming Board have a good work hard, also Secretariat must see how to support other country face these associations. And they must work with them. This will be very useful.

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31.	MAURITANIA	Mohamed Moussa	5	5	4	3	5	0	Must look into translations for the next Workshop. Theme for next Workshop: Future, Research and Methods to support Deaf people. We have heard lots of interesting issues, but we will think about it in future.
32.	MAURITANIA	Thiam Mamadou	5	4	4	5	5	4	The organising of the Workshop was okay. Must look into the Powerpoints and presentations for those who have difficulties with sign language. Congratulations to the Executive Secretariat organising committee and those who have contributed in the Workshop.
33.	MAURITANIA	Aicha Bourou	4	5	3	4	5	4	No comments given.
34.	MAURITANIA	Hamidou N'gam	4	5	3	3	5	5	Emails must be translated.
35.	MAURITIUS	Mohammad Sumun	5	4	4	4	4	4	No comments given.

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36.	MALAWI	Sekerani Kufakwina	4	5	4	4	5	4	Noted unavailability of organisational Constitution that guides on election systems, criteria that would have lessened misunderstanding among us. However, the organisation was perfect, and the topic in its context was an eye-opener. Looking forward to a best Workshop in the near future.
37.	MALAWI	Gloria Kampondeni	5	5	5	4	5	5	The Workshop was well-organised. The venue and accommodation as well as meals were very good. I have gained insight from what other countries are doing. Next time, do send invitation to my government and the department responsible for mental health issues, and those working with the Deaf, so that they can learn from their fellow specialists. Thank you for including us. Remember us in future.

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38.	MALAWI	Betty Wisiki	5	5	5	5	5	5	The Workshop was properly organised and well-conducted. However, there is a need to improve on the topics so that presenters are aware of what they are supposed to present on their main presentations, as well as what they should present on the country reports. This is because people find it hard to differentiate between a presentation and a country report. Most of the times they overlap.
39.	MOROCCO	Abdelazziz Arssi	5	5	5	5	5	5	Excellent!
40.	MOROCCO	Said Adel	5	5	5	5	5	5	Wonderful. I am surprised. Go ahead.
41.	MOROCCO	Abdeljalil Rhoudane	4	4	5	5	4	5	Bravo – Well done.
42.	MALI	Bagayoko Diakaridia	5	5	5	5	5	5	Good working relationship between Deaf and hearing.

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43.	MALI	Aichata Diabate	5	5	5	4	5	4	The Workshop was a success, except for the presentations of the delegates. Told delegates to have a short introduction, but the delegates were allowed to present for a longer time. Bravo for the organising committee. Well done.
Ref Nr	Country	Name	Topics	Venue	Presentation	Communication	Catering	Overall	Comments
44.	NIGERIA	James Aireomye	4	3	3	4	4	0	No comments given.
45.	NIGERIA	Uzoma Edwards	4	4	5	4	4	4	I wish the 4 th ACGMHD Workshop on Mental Health and Deafness will start again in Reunion or Liberia in near future.
46.	NAMIBIA	Erasmus Shindodi	4	4	5	4	5	4	Nice is hotel Ezulwini Swaziland. When I do want here again.

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47.	RWANDA	Remera Shyaka	3	5	4	3	5	5	The two representatives for each region should remain, because they are very important to implement the programme. Don't amend this. Next Workshop should be prepared before, and everything must be ready. The Constitution should be given to the delegates for review.
48.	SENEGAL	Papa Oumar Faye	4	5	5	4	5	3	Congratulations to the organising committee of the ACGMHD in Swaziland. Great work accomplished. We wish good cooperation and support from all Deaf structures in Africa.
49.	SENEGAL	Djiba Abdou	4	4	4	5	5	4	The voting process for Chair and Vice-Chair was confusing, and I hope this will improve. I wish the ACGMHD for good commitment, good and responsible work.
50.	SOUTH AFRICA	Phumelele Jemane	4	5	4	4	5	5	Need training leadership. Be on time.

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51.	SOUTH AFRICA	Louis Kotze	4	4	4	5	5	4	I would like to see that the procedures are in place in written form. That the committee must make sure that they follow the correct lines of discussion (like the resolutions first, and then the declarations). Thank you for a most interesting and well-organised Workshop.
52.	SOUTH AFRICA	Phillip Dobson	5	4	4	4	5	4.5	No comments given.
53.	SOUTH AFRICA	Jan Oberholzer	4	5	4	4	5	5	I want to congratulate the organising committee, sponsors, the admin personnel and the interpreters (sign language as well as the French / English interpreters) for a successful Workshop. The personnel and Francois did their utter best, and we must give Lord Jesus all the praise. Thank you to Flip and Wellington who were prepared to drive the Sprinter.

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54.	SOUTH AFRICA	Colette Gouws	3	5	4	3	5	4	There was no Afrikaans interpreter – We are Afrikaans.
55.	SOUTH AFRICA	Rikus Carstens	3	5	4	3	5	4	There was no Afrikaans interpreter – We are Afrikaans.
56.	SOUTH AFRICA	Betty Wanza	3	5	4	3	5	4	There was no Afrikaans interpreter – We are Afrikaans.
57.	MALAWI	Jimmy Akimu	5	5	5	5	5	5	All African people are friendly people with good communication, although there is many different sign language.
58.	SOUTH AFRICA	Victor Khoza	4	5	4	4	3	4	All the issues discussed during the meeting were helpful, and I am totally satisfied with them. I'm hopeful that they will help preserve the future Deaf generation.

Ref Nr	Country	Name	Topics	Venue	Present-ation	Commun-ication	Catering	Overall	Comments
59.	SOUTH AFRICA	Sindisa Damoyi	4	5	3	4	5	3	I glad to meet new different Africa and many interest a sign language. I feel better in Swaziland its peace. I want to better future next meetings that everybody should professional time and listen each others.
60.	SOUTH AFRICA	Cambell January							??
61.	SOUTH AFRICA	Sumaya Mall							??
62.	TOGO	Deboguemba Djassah	3	3	3	3	4	4	Wish you could give training on education and sensitisation, as there is a problem with the above points in Africa.
63.	TOGO	Akouete Kassa	4	4	4	4	5	5	Nothing to comment.
64.	TOGO	Amah Sitti	4	4	4	3	4	5	Nothing to comment.
65.	UGANDA	Joyce Nalugya	4	4	4	4	4	4	Involve more parents of deaf children / organisations working with parents of deaf children. More scientific papers on health and mental health of deaf persons.

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66.	UGANDA	Deborah Oyuu	3	5	3	4	5	4	There is a need to select presentations based on the objectives of the Workshop. Some presentations were for country reports. We can consider further International Interpreters balanced on regional level within Africa. All in all, the preparation of the Workshop was excellent. Keep it up.
67.	UGANDA	Paul Ssentenza	3	4	4	5	4	4	Need to standardise / align country presentations in light of key Workshop themes and possible areas of support. It was rightly fundamental to explore the area of education, but we have had a thin focus on health. Needed more scientific papers to provoke discussions every day. There was great participation / information in the Workshop.

Ref Nr	Country	Name	Topics	Venue	Presentations	Communication	Catering	Overall	Comments
68.	UGANDA	Joseph Mbulamwana	3	4	3	4	4	4	Future Workshops should be broader to cover the theme. I expected something like technology, audiology as they are key to bettering the lives of the Deaf people in Africa.
69.	ZAMBIA	Prosper Mulinda	5	5	5	5	5	5	Thanks to the organising committee for this wonderful Workshop and congress. Hope we will continue to exchange ideas and fight for a better Africa for Deaf people.
70.	ZAMBIA	Lupupa Musukanya	5	3	4	5	4	4	I appreciate you for that we have attend the meeting for Workshop. So please, I information the different Africa need to work together whether in future if bring improvement. What the Deaf need to struggle for human right. There is need to ask the government to assist the deaf and to have the right with Constitution.

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71.	ZAMBIA	Frankson Musukwa	5	3	4	3	5	5	The venue should have been near town to enable some delegates during the lunch hour to do some shopping. Besides this, the beddings were being shared by 3 people in one room in some cases. I did not understand clearly the international SL interpreter. In future, should resources permit, please consider to sponsor a Zambian SLI. Time for presentations was not adequate. However, be proud for how the Workshop has been organised. God bless you as you continue to work with us championing the rights of Deaf people in Africa. Yes, together we can!!
72.	ZIMBABWE	Precious Mpofu	4	5	4	5	5	0	Need more topics for training in different ways for deaf life. Need more discussion on how to solve problems facing their countries.

Ref Nr	Country	Name	Topics	Venue	Presentations	Communication	Catering	Overall	Comments
73.	SWAZILAND	Nompilo Dlamini	5	5	4	4	5	5	No comments given
Ref Nr	Country	Name	Topics	Venue	Presentation	Communication	Catering	Overall	Comments
74.	SWAZILAND	Nosipho Precious Zwane	5	5	5	3	5	5	No problem!
75.	SWAZILAND	Fikile Makhubu	4	5	5	5	4	5	Sign language, workshop, group, election.
76.	SWAZILAND	Ayanda Lukhele	4	4	3	5	5	4	No comments given.
77.	SWAZILAND	Jabulani Maseko	5	4	4	4	4	5	If other you Sing Language (sic).
78.	SWAZILAND	Nontobeko Dlamini	4	4	4	4	3	4	No comment.
79.	SWAZILAND	No name	5	5	4	5	4	4	Everything is good "Wow".
80.	SWAZILAND	Gabsile Mkhathshiwa	4	5	4	5	3	5	Duration – 4 more time can be given to such a meeting.
81.	SWAZILAND	Joshua Simelane	5	5	4	3	5	4	Consider the other compatible format for easy participation of all available (Braille or Audio).

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82.	No country	No name	3	5	3	5	5	5	Confusion with accommodation not that good, because the second place of accommodation did not even have a list with delegates or rather all the delegates' names available.
Average Score:			4.21	4.30	4.22	4.23	4.21	4.34	

Summary:

From the average scores for the above five given categories (topics, venue, presentations, communication and catering), together with the overall average score of 4.34 given by the delegates, it would appear that, as a whole, the Workshop was a success. While there were a few delegates who chose not to offer comments, most did. There were delegates who indicated that they were completely satisfied with the Workshop, and full of praise for the organising committee and the sponsors. Amongst the positive comments received was that there was good time management, and good participation from the delegates. Another delegate felt that the programme facilitated growth of knowledge of the shared experiences of Deaf people in Africa. Some delegates were very happy with the accommodation and the food. A delegate commented that there was a “good working relationship between Deaf and hearing”. Some delegates expressed they were happy with the topics covered. The diversity of the group of delegates was also commended. When there was any negative occurrence amongst the delegates, this was amicably resolved by the organisers. Some delegates also commended the interpreters for the quality of their work.

Some delegates expressed negative criticism of the organising committee, indicating that they were not happy with how the overall handling of the Workshop, stipulating in particular the selection of topics for presentations, the quality of the food, and the fact that some had to share a bed. One delegate was unhappy with the location of the venue, as this delegate would have liked to do shopping during the lunch hour. Another delegate expressed that it was inappropriate to talk on Religion in this type of Workshop. Other delegates felt that the timeframe of the Workshop was too short, and this affected the quality of the debates, and minimised opportunities to become better informed on how delegates / NADs / other associations can collaborate to improve the lives of the Deaf in Africa. A comment received was that the excitement amongst delegates to what a particular presenter had said was sometimes not picked up, and thus an opportunity to follow-up on a potential key point was possibly lost. There was also some criticism of the quality of the interpreters. A Deafblind delegate would have liked some sensitivity to his needs, in the form of provision of documents

in Braille and better audio facilities. Some Afrikaans-speaking delegates pointed to the fact that there was no Afrikaans Interpreter to provide for their language needs. Other delegates indicated they could not fully follow the International Sign Language Interpreter, and one delegate indicated he understood ASL, and thus had difficulty following communication. A delegate expressed concern that there was an “altercation” at Johannesburg airport, where he felt the organisers did not assist sufficiently with his interpreter getting onto the plane with three Deaf delegates.

Some delegates offered suggestions for future Workshops of the ACGMHD. It was suggested that a programme, and all other documents pertaining to the ACGMHD, be sent prior to the Workshop. It was suggested that the Workshop be held every two years (rather than every four years). It was suggested that the programme should include the number of Deaf people living in Africa. A delegate wanted prayers at the Workshop to “motivate” the delegates. A delegate felt that there should be collaboration with Gallaudet University and other associations to share expertise. This delegate also felt that more needed to be done to improve on skills. A delegate expressed that the ACGMHD should support Deaf people going into other countries with VISAS as these are “very expensive”. Another delegate asked for information and a DVD to be sent to the associations. Another suggested that presenters should be taught how to present prior to the Workshop, to improve the quality of the presentations. Another delegate expressed that the quality of translations must be improved. This delegate also suggested a theme for the next Workshop: “Future, Research and Methods to support Deaf people.” Another asked that Powerpoints be improved for those who have difficulties following sign language. Another delegate asked that emails be translated. It was also noted that the organisational Constitution that guides on election systems criteria should in future be provided timeously, as this will minimise misunderstandings amongst the delegates. It was suggested that the next Workshop be held in either Reunion or Liberia. It was also suggested that the distinction between a country report and a presentation must be clarified, as these can overlap. There was a request for more training on Leadership, as well as on education and sensitisation. There was a request for more scientific papers on health and the mental health of deaf people. It was suggested that future Workshops should be “broader to cover the theme”, and that papers presented should be more focused to reflect the theme of the Workshop. It was suggested that there be more scientific papers per se, as these would stimulate debate amongst the delegates.

Recommendations:

In terms of accommodation and food, future Workshops should consider the need to provide all delegates with single beds. This is more hygienic, and conducive to a good rest, and better productivity from the delegates. It is also necessary to determine the dietary needs of the delegates, as many were not happy with the food that was provided in Swaziland. Different countries have different dietary norms, which need to be catered for as best as possible.

Investigate the possibility to host the next Workshop in an area of Africa that is experiencing more serious challenges for Deaf people than was the case in Swaziland (for example, Central, Western, or Eastern Africa). Is Reunion or Liberia a possibility (as was suggested by a delegate)? It has to be explored.

The interpreters used should be thoroughly scrutinized, and the affordability and feasibility of having more interpreters that reflect the differences in language needs of communities in Africa should be investigated. Included in this, it is recommended that documentation in be provided in Braille, and look at improving the quality of the audio equipment, to cater for the needs of Deafblind people, as well as hard-of-hearing people. A different, but connected point is the need to improve the quality of the Powerpoints, as these aid understanding and comprehension of the presentation for those delegates who are not fluent in sign language.

It is crucial to screen the abstracts and potential presenters more fully, so as to ensure that the topics reflect more completely the overall theme of the Workshop, and that the presenters themselves are up to standard for an international Workshop. It may be necessary to design documentation that can be emailed to presenters outlining key points to be utilized in a presentation. Connected with this recommendation is the need to select more scientific / researched papers, as these will stimulate more debate amongst the delegates, and lead potentially to more concrete ideas and suggestions to improve the work of the ACGMHD, and the various NADs.

In order to provide more time for debate / questions / comments following a presentation, it is recommended that either the duration of the Workshop be extended, or fewer presenters be selected.

The most crucial priority at this stage is to assist the countries to execute the Resolutions that emerged during the Workshop. All conference material, reports, speeches, the Declaration and Resolutions must be sent to the delegates and NADs as soon as possible.

DeafNET must intensively remain in contact with the countries, following their progress, and assist and facilitate them in their work.

A L Smit
Secretariat
Date: 25 February 2011